

Dental Appointment Deposit, Refund & Cancellation Policy

At The Orthodontic Centre, we value your time and are committed to providing high-quality dental care. To ensure fairness to all patients and efficient scheduling, we have established the following deposit, refund, and cancellation policy:

1. Appointment Deposit

A deposit of £50 is required to secure your appointment.

This deposit will be applied toward the cost of your treatment at the time of your visit.

2. Cancellation & Rescheduling

We require at least 48 hours notice if you wish to cancel or reschedule your appointment.

Cancellations or reschedules made with proper notice will have the deposit carried over to the new appointment.

3. Late Cancellations & Missed Appointments

If you cancel or reschedule with less than [48] hours' notice, or fail to attend your appointment, your deposit will be forfeited.

A new deposit may be required to book another appointment.

4. Refund Policy

Deposits are non-refundable except in cases of emergencies or at the discretion of the management.

If the clinic must cancel your appointment for any reason, your deposit will be fully refunded or transferred to a new appointment.

5. Special Considerations

We understand that emergencies happen. If you are unable to provide notice due to unforeseen circumstances, please contact us as soon as possible, and we will do our best to accommodate you.